

Arcserve ShadowProtect SPX

Cyber Resilient Backup & Recovery
for MSPs



Why Arcserve for MSPs?

Fast, Scalable Protection Image-based backup built for performance across Windows and Linux	Premium Choice Agent-based precision or host-based simplicity—per workload	Rapid Recovery Near-instant virtualization and reliable system restore	Centralized Control Manage multi-site environments from a single interface
Verified Resilience Verify backup integrity with ImageManager 8.1	Flexible Replication Move and store data with adaptable cloud and offsite options	Lower Operational Cost Simplified management without sacrificing protection depth	Expanded MSP Services Broaden offerings without adding complexity or new tools

Simple, host-based protection for modern Microsoft Hyper-V environments

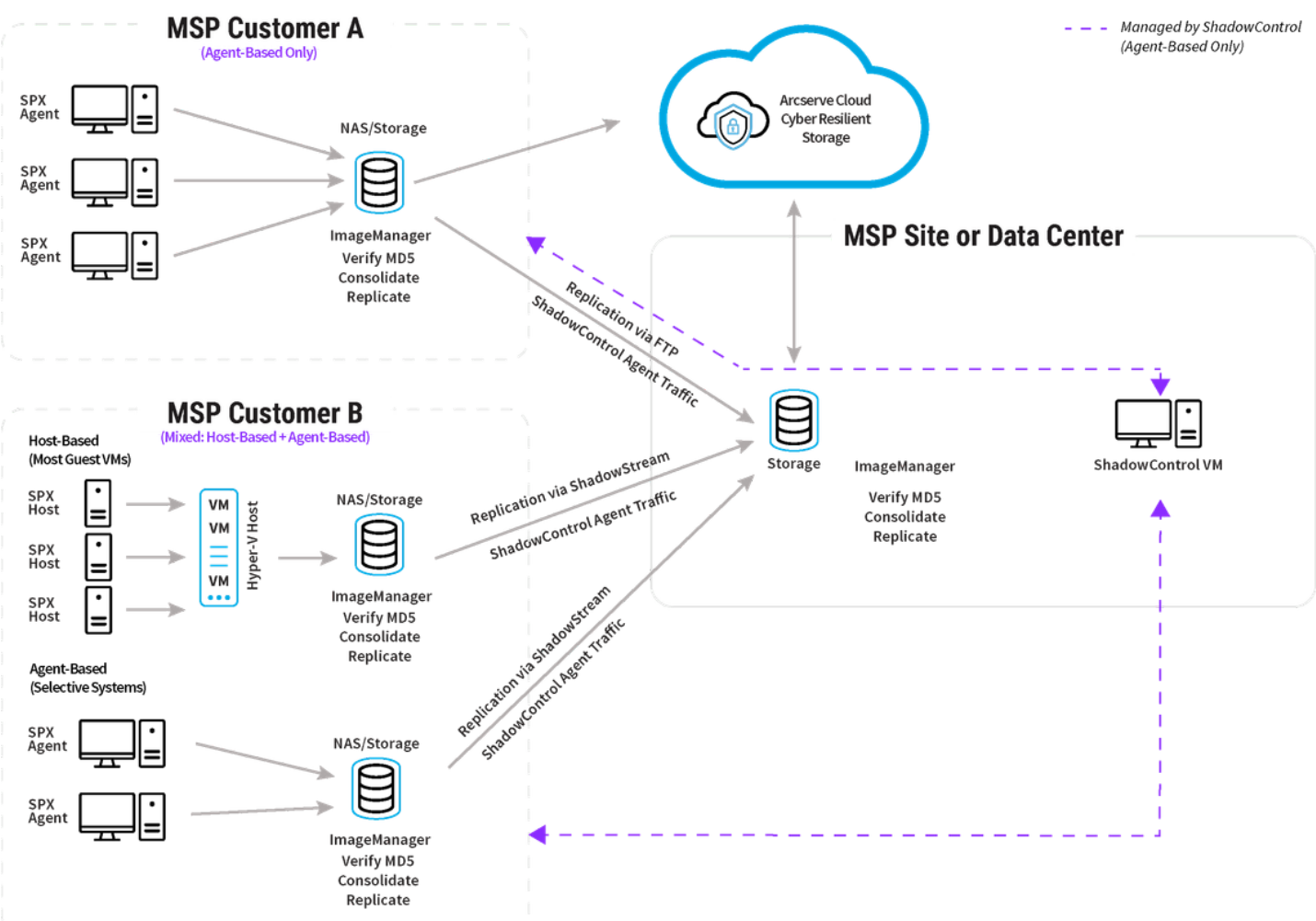
For managed service providers requiring fast, reliable, and scalable data protection, Arcserve ShadowProtect delivers proven image-based backup and disaster recovery across Windows and Linux environments, with efficient incremental backups, flexible recovery options, and centralized multi-site management to support diverse customer infrastructures. ShadowProtect is enhanced with native, host-based Microsoft Hyper-V protection, it enables scalable VM backup and recovery without without deploying agents in every protected guest operating systems.

Why the Arcserve ShadowProtect Microsoft Hyper-V host-based capabilities matter for MSPs:

- Lower operational overhead – Protect multiple VMs centrally leveraging Hyper-V's native APIs
- Faster deployment – No in-guest backup agents to maintain
- Consistent recovery options – VM-, file-, and disk-level restore from a single backup

The host-based Microsoft Hyper-V capabilities are designed to work alongside proven Arcserve agent-based protection, giving MSPs the flexibility and choice to apply the right model to the right workload.

How It Works



Easy-to-Schedule Backups

Install SPX agents and configure image-based backups per system or client policy.



Arcserve ImageManager Integration

Consolidate backups, manage retention, replicate securely offsite or to cloud -- plus built-in encryption.



Restore with Confidence

File-level, volume-level, or bare-metal options—restore to dissimilar hardware or virtual platforms with minimal disruption.

Supported Platforms

Agent-Based ShadowProtect 8.0

Windows

Server 2025, 2022, 2019, 2016, 2012/2012 R2, 2008/2008 R2; Windows 11, 10, 8.1, 7 (Pro/Enterprise)

Cloud

Managed by ImageManager: Arcserve Cloud Cyber Resilient Storage, VMs in AWS, Azure, and other & major cloud providers

Host-Based ShadowProtect 8.0

Windows

Hyper-V Server 2025, 2022, 2019, 2016

Cloud

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Technical Specs (At-a-Glance)

Management	Local, remote, or multi-site via web portal or command-line
Backup Types	Full, incremental, continuous
Recovery	- Instant VM boot, granular file/folder restore, bare-metal recovery - Recover fast—on- premises, remote, or in the cloud
Storage	AES-256 encryption, write-once/immutable retention, multi-factor admin controls
Security	Recover fast—on-prem, remote, or in the cloud, wherever your clients need it
Reporting	- Compliance-ready logs & automated status notifications - Object-lock and detailed reporting fill compliance and regulatory requirements

Key Benefits for Managed Service Providers

Premium Choice

Protect workloads with agent-based precision or host-based Hyper-V simplicity—at the same price point

Reliable, Rapid Recovery

Restore full VMs, disks, or files quickly with native Hyper-V VHDX recovery and proven image-based backups

Ransomware Resilience

Immutable storage powered by Arcserve Cyber Resilient Storage

Verified Backup Integrity with ImageManager 8.1

Ensure recoverability with advanced verification, automated VirtualBoot testing, and detailed reporting

Proven Compliance

Meet regulatory, insurance, and SLA demands with automated backup validation and reporting

Lower Cost of Ownership

Reduce infrastructure and management costs in Windows-centric SMB and midmarket environments



Product Info

Arcserve, the pioneer in unified data resilience, protects data from ransomware, cyberattacks, and disasters through simple, flexible, and affordable data protection solutions for small and mid-size organizations. Arcserve is trusted by customers, channel partners, and managed service providers around the globe. Arcserve delivers AI-enabled cyber resilience protection and world class customer support, so IT teams can have streamlined, cost-effective data management and recovery with low TCO.

Learn more at www.arcserve.com/demo